



Terms of use Spa & Fitness centre

- **RESTRICTIONS AND USE OF FACILITIES:** The use of facilities exclusively for hotel guests. Alcohol and snuff in the Spa and Fitness Centre is strictly prohibited. In the Spa you must bring your swimsuit. It is not allowed to go naked. When you exercise in the fitness center must wear appropriate clothing and footwear.
 - **MINIMUM AGE:** Children under 16 must always be accompanied by an adult.
 - **LABEL:** The environment of our spa is quiet and relaxing. Please respect the right of our customers to their privacy and tranquility. Please turn off your mobile devices at all times while you are in the Spa.
 - **LOSS OR DAMAGE:** We regret not being able to take responsibility for damage or loss of personal items. Keep all your valuables in the safe in your room.
 - **ACCIDENT OR INJURY:** The Kaktus Playa Hotel Spa will not be responsible for accidents or injuries that may occur to a customer.
 - **EARLY BOOKING** We recommend that you book your treatment 24 hours in advance (minimum) to ensure availability in the hours that suit you .
 - **CANCELLATION POLICY :** Cancellations not made at least 24 hours in advance , incur a charge of 50% of the reserved services . In case of no show or cancel with less than 12 hours , the charge would be 100% . At the time of booking you are required to provide the number of your credit card .
 - **STATE HEALTH :** If you have any health conditions , allergies , injuries, etc. which could affect the service, it shall inform at the time of booking.
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